Tzuyi Lee

Product Designer with 4+ years experience @ New York

"I am a product designer who designs connections."

WORK

Addepar

Product Design Intern May. 2023 - Aug. 2023

Grindr

Product Designer Jul. 2019 - Aug. 2022

- Improved communication and trust for Financial Advisors and their Clients by enhancing Email Notification experience on B2B web and mobile platforms that directly impacted 100k+ users managing 5 Trillions assets cross 40 countries.
- Initiated micro-animation to the product team through "Viewed Me," It increased click-through-rate by over 100% per OS.
- Drove over **81% conversion rate** on Android and **41%** on iOS in designing the major feature in the 2022 business goal, "Boost."
- "Intro Offer" was **selected by Apple** as an example of the good new-user-offer design in 2022.
- Drove over 7% of average revenue per user per OS by redesigning "Store Page."

· Spearheaded the design and research of customer relationship management and

- Built **1st completed Grindr Design Library** and cleaned over **1000+** style codes and recreated codebase with 2 engineers.
- SOV Digital Aligner

Product Design Intern Feb. 2019 - Jun. 2019

Shopline Limited Digital Design Intern Sep. 2018 - Jan. 2019

- enterprise resource planning systems with **cross-functional partners.**
- Designed high-fidelity user interfaces of the tutorial page for their **350,000+ brands merchants** through Teachable.
- Designed **Google Ads offline campaign**, advertising materials, and video editing with Adobe Photoshop, Illustrator, and After Effects as the only designer in the marketing team.
- Created the template of online tutorial content through After Effects and Adobe Premiere.

Urclass

UI/UX Design Intern Jul. 2017 - Aug. 2017

- Revamped the official website design by conducting **10+** user interviews with **user-centered** approach.
- Led user insight synthesis from co-creations that informed the iteration of the website redesign with strong growth mindset.

LANGUAGE

EnglishChinese (Mandarine)FluentNative

EDUCATION

School of Visual Arts MFA Interaction Design New York, NY | Sep. 2022 - May. 2024

National Taiwan Normal University BA Design | GPA: 3.9/4.0 Taipei, Taiwan | Sep. 2015 - Jun. 2019

Shanghai University BFA Fine Arts | Exchange Student Shanghai, China | 2016 Fall

SPECIALTY

Cross-functional Collaboration Agile Development / Design Spec Deliverable / Basic HTML CSS

User Experience Research

Quantitative & Qualitative Research / Human-centric Methodology / Co-creation Workshop

User Interface & Interaction Design Ideation Workshop / Wireframe / Rapid Prototypes Softwares: Figma / ProtoPie

Visual Design Softwares: Adobe Creative Suite / After Effects / Lottie

Soft Skills Data-driven Mindset / Storytelling / Strategic Thinking